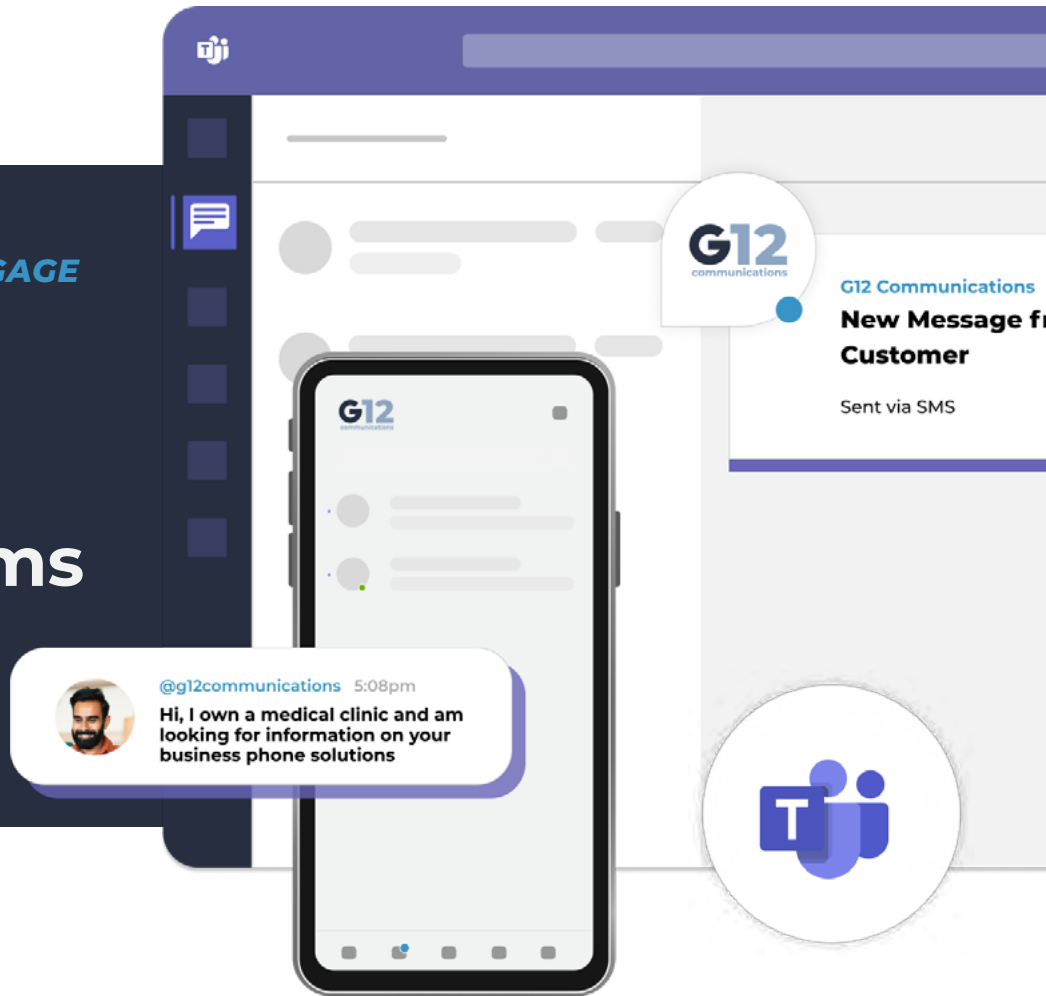


**YOU'RE MORE LIKELY TO ENGAGE
YOUR CUSTOMERS VIA SMS**

Introducing Texting for Microsoft Teams



Introducing G12 Texting for Microsoft Teams, a game-changer that integrates SMS capabilities into your organization's communication landscape. This allows your workforce to send and receive text messages directly through their Microsoft Teams applications, whether on desktop, mobile, or web.

Consider this: 90% of people primarily use their mobile phones for texting. By utilizing G12 Texting within Microsoft Teams, your organization can become an industry leader, providing unmatched convenience and efficiency in customer interactions. All of this happens within the unified and efficient ecosystem of Microsoft Teams.



Seamless communication from Teams to any mobile device



Keep all internal and external communication in one application



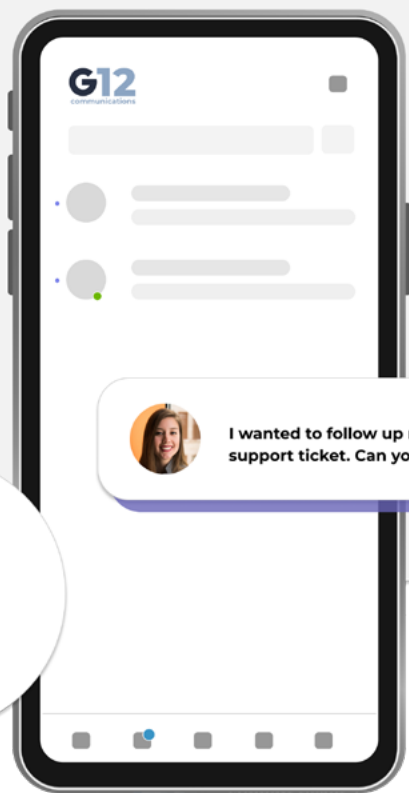
Connect to mobile users individually or through a Team shared number




Experience faster and more reliable customer response through text than e-mail



NOTIFICATION
New Message from Team Member
 Sent via SMS



 I wanted to follow up regarding a recent support ticket. Can you help?



BENEFITS

1.

Lead Your Industry:

Less than 15% of businesses let consumers respond to SMS. Be a texting communication leader and stand out among competitors

2.

Streamline Communications:

Make Microsoft Teams your omnichannel application and keep all internal and external communication in one place

3.

Improve Engagement:

Texting is the fastest, most popular form of communication. Keep the conversation going via SMS

4.

Strengthen Customer Relationships:

Speed up response times and provide top quality support by empowering your staff with SMS via Teams

Communicate seamlessly with mobile users via Microsoft Teams:

Call or text any mobile device from a single number directly from your Teams application.

Keep all internal and external communications in one application:

Host meetings, chat with employees, make phone calls, and text customers, employees, partners, or vendors from a single pane.

Experience Microsoft Teams native mobile to mobile SMS functionality:

Maximize your reach and impact with two-way SMS texting – the most popular messaging format that works on every mobile device.

Connect to mobile users with individual and shared numbers:

Improve external communication to sales, customer service, and other customer-facing teams with two-way messaging over shared or individual numbers.

BOOK A DISCOVERY CALL AND WE'LL SHOW YOU WHY YOU SHOULD WORK WITH G12.

BOOK NOW